#### Defect Prediction for Large, Long-lived Software Systems

Elaine Weyuker Tom Ostrand AT&T Labs Research

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# Outline

- Motivation
- Systems we've studied
- Making predictions
- Results
- A case study issue
- Current status

### Motivation

- Goal: to determine which files of a large, long-lived system are most likely to contain faults in next release
- Faults are not uniformly distributed over files
- Faults are usually concentrated in a very small percentage of a system's files
- Knowing in advance which files are most likely to be faulty is a big advantage for system testers and developers

#### System N Fault-free Files in all Releases



**Release Number** 

#### System V fault-free files in all quarters



Quarter

# Systems we've studied

	Releases/ Lifetime	LOC in last release	Files in last release	Avg # Faults/Rel	Pct Faulty Files/Rel
N: Inventory	17/	538,000	1950	342	4.0-39.9
W: Provisioning	9 (3)/	439,000	2271	34	0.3-3.0
	2 years				
V: Voice	/	329,000	1926	151 (per	0.5-27.0
response	2¼ years			quarter)	
Maintenance	35/	442,000	668	46	0.9-41.7
support	9 vears				
BS					
BW	35/	384,000	1413	40	0.1-5.4
	9 years				
BE	28/	329,000	584	48	0.2-13.5
	7 years				

#### **System N Profile**



#### System W profile



#### System V profile



#### System BS Profile



#### Basic attributes used for prediction

- KLOC
- Previous faults (n-1, n-2)
- Previous changes (n-1, n-2)
- File age
- File status (new, changed, unchanged)
- File type (C,C++,java,sql,make,sh,perl,...)

#### Additional attributes for prediction

- Developer count attributes
  - Number of developers (release n-1)
  - Number of new developers (release n-1)
  - Cumulative developers (releases 1:n-1)
- Calling structure attributes
  - calling files, called files
  - (new, changed, faulty)

## Statistical models used

- Negative binomial regression
- Recursive partitioning
- Random forests
- Bayesian additive regression trees

# System N Results

- Negative binomial regression
- Basic attributes

#### Percent of Faults Contained in Top 20% of Files Selected by Model (Average = 83%)



Release

# System W results

- Negative binomial model
- Basic attributes
- Low fault count made per-release
  predictions not possible

# Number of Files and Faults by Release (System W)



# System W Grouped Releases

<u>"Release"</u>	based on	<u>#</u>	
<u>Faults</u>			
A	Release 1		
24			
В	Release 2-5	153	
С	Release 6-9		130

Rel A used to establish file status in Rel B. Rel B data used to make predictions for Rel C.

#### Predictions for Release C of System W

- Top 20% of files contain 83% of faults
- Top 10% of files contain 68% of faults

# System V results

- Negative binomial model
- Basic attributes
- "Releases" are defined as consecutive 3month periods.
- Top 20% of files contain 61% 97% of faults, for quarters 3-9.
- Average is 75%

# Summary of prediction results

System: Type	Period Covered	<i>Faults in 20% Files</i>
N: Inventory	4 years	83%
W: Provisioning	2 years	83%
V: Voice Response	2.25 years	75%
Maintenance Support Systems BS	9 years	84%
BW	7 years	93%
BE	9 years	76%

# **Collecting and Analyzing Data**

All 6 projects use a common version control/ change management system

Every SW change is recorded in a detailed MR (modification request)

# MRs: requested changes to software

- Date & release-id of request & changes
- Who requests the change
- Who makes the change
- Attributes of the request & change
- Lifecycle phase of request & change
- Specific files that are changed
- Natural language description

#### A Case Study Issue: What is a fault?

- based on attributes?
- based on life-cycle phase?
- based on size of the change?
- based on natural language description?

# Which MRs are defects?

- Attributes
  - Category: action, issue, enhancement, modification, defect, other
  - Type: initialization, new feature, change to existing feature, fix existing feature
- Life-cycle: reqts, code, unit test, system test, integration test, UAT, ORT, introduction, customer use
- Fewer than N files modified (at least 1)
- Keywords in the description:
  - bug, fault, defect, fix

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- Life-cycle: reqts, code, unit test, system test, integration test, UAT, ORT, introduction, customer use
- Fewer than 3 files modified (at least 1)
- Keywords in the description:
  - bug, fault, defect, fix

## Status

- NBR model using basic attributes gives good results on a variety of systems
- Various supplements to basic attributes provide little or no improvement in accuracy
- GUI has been implemented to provide easy access to prediction model for users
- Next step: introduce model for use in existing large, long-lived AT&T systems

#### **Comparison of models**

